

OVERVIEW AND SCRUTINY COMMITTEE
Annual Petition Summary Report

Date Range: 1st April, 2019 to 31st March, 2020

18 - Paper Petitions

2 - ePetitions

Paper Petition Title	Signatures	Date Responded / Response
<p>19-05 - Parking Issues at Slough Cricket Club</p>	<p>36</p>	<p>8th May, 2019 Thank you for your petition regarding the alleged breach at the above address.</p> <p>A site visit has been conducted and there does appear to be a breach of planning control. The Local Planning Authority is unable to provide any further information at this stage as investigations are still ongoing. However, I will endeavour to update you accordingly as the case progresses.</p> <p>Please note, for future reference, should you wish to raise a complaint regarding a breach of planning control, you can simply email planning.enforcement@slough.gov.uk</p> <p>If you wish to discuss this matter further, please do not hesitate to contact me.</p>
<p>19-06 - Objection to Removal of Montem Leisure Centre</p>	<p>132</p>	<p>10th May, 2019 At this time there is no planning application to build on the open space formally known as Montem Leisure Park. Should a planning application be received, the Council's planning department will notify neighbouring properties to invite residents to view any plans for the land and give residents the opportunity to make comments on any planning application.</p>
<p>19-07 - Clear Blocked Drain - High Street Chalvey, Service Road</p>	<p>22</p>	<p>19th June, 2019 I am writing in response to your petition submitted to the Council. Please accept my apologies for the delay in responding with regards to the blocked drain to the rear of 83 High Street, Chalvey.</p> <p>We have been aware for some time that our Estate roads in Chalvey are experiencing drainage problems when there is constant heavy rain and in some</p>

		<p>estate roads it has caused drains to over flow.</p> <p>I have been informed by our contractors Osborne that they attended, under job reference SBC 106198, to the rear of 83 High Street, Chalvey. They confirmed that the job was complete but I am yet to be satisfied of that outcome. Following the recent period of heavy rain a further visit was carried out on 13.06.2019 and we discovered that the drain to the rear of 83 was over flowing once again. Whilst this followed a period of consistent rain many roads suffered temporary flooding</p> <p>We have therefore instructed Osborne to re-attend and investigate what is causing the drain to over flow on to the service road.</p> <p>Once we have the findings I will update you. If you require any further information please do contact me.</p>
19-08 - Parking Restriction on High Street after 7pm - Friday to Sunday	17	<p>11th June, 2019</p> <p>I am writing in response to the above petition in which you have requested for the parking restrictions that apply after 7pm for taxis, to be removed to allow additional parking to assist the local businesses.</p> <p>I can confirm I have added this request to the waiting restrictions request list 2019-2020 for consideration. This list will close end of September 2019 and shortly after this date all requests on this list will be sent to the ward Councillors for approval.</p> <p>If you have any questions in the meantime then please do not hesitate to contact me.</p>
19-09 - St Andrews Way Parking Issues	274	<p>19th July, 2019</p> <p>I am writing in response to the above petition regarding the parking and highway issues being experienced on St Andrews Way.</p> <p>I will be working with the Road Safety team to see what can be done to address the concerns raised and we would like to meet with you when you're back at school in September to discuss some possible proposals. I will contact you in</p>

		<p>September so we can arrange a meeting.</p> <p>If you have any further queries regarding this matter in the meantime then please do not hesitate to contact me.</p>
19.10 - Chalvey Road East - Permit Holders Only Parking	58	<p>23rd July, 2019</p> <p>Thank you for the above petition.</p> <p>I would like to confirm the petition has been logged as a formal representation to the proposal to include Chalvey Road East residents and business owners in zone L1. The consultation closed on Friday 19th July 2019 and we are in the process of collating and analysing all the consultation responses. Once a decision has been made, we will write to you with the outcome.</p>
19-11 - Planned Development Work at Moreton Way 1-11A Bases	14	<p>12th September, 2019</p> <p>First of all, I would like to apologise for the delay in responding to the second petition of 23rd July 2019 regarding the planned development works at Moreton Way 1-11A Bases.</p> <p>As you would be aware now, the works on the 1-11A Moreton Way site did not commence on 29th July 2019. Since this date, the Council received communication from Slough Barristers Chambers representing you. It is my understanding that our Solicitors have responded to your Barrister. I trust you have received a copy of the letter from our Solicitors.</p> <p>I would also like to acknowledge that further to the letter to you dated 12th June 2019, it was an inadvertent error on the part of the Council that no further letter was sent to confirm the start date for the works on the site. We will write to the affected residents to advise you of the new start date and the duration of the works as soon as they are confirmed.</p> <p>With regard to the exact nature of the works on that site, following the first petition, 18-20 - Information Requests - Planned Development Works on 1-11A Moreton Way 26th October 2018 which was signed by yourself and your neighbours who use this site, various discussions took place with the Leader of the Council and your representative Ward Members to determine what would be</p>

the best way to develop that site. Following those consultations a number of communications have taken place including:

- 1) A response to the petition e-mailed on 30th November 2018 from myself
- 2) A telephone call between Slough Barristers Chambers representing you and myself on 24th July 2019
- 3) An e-mail from the Leader of the Council dated 31st July 2019 to you
- 4) An e-mail from the Council's Solicitors to Slough Barristers Chambers dated 6th September 2019

I believe that the nature of the planned works have sufficiently been communicated in detail to you and the residents who live alongside this site. The conversations, e-mail correspondence and letters have facilitated a thorough examination of the proposed development and explored options available for that site. Extensive consideration was given to the needs and activities of the residents affected by the works. I trust that any conflicting information has now been clarified and all confusion eliminated.

As has been conveyed in previous communication, parking will be free to residents.

Those who prefer to have a dedicated parking space will need to request to have a bollard installed on a space. It will have to be paid for by the resident who will thereafter need to sign a licence agreement for that space. Residents who wish to have the bollard installed must notify us well before the completion of the works. This matter was also discussed with yourself and Slough Barristers Chambers on 24th July 2019.

Further it was also finalised during the telephone conversation with Slough Barristers Chambers that a gap in the low level fence at the front of the site will be Equality Act compliant. The gap in the fence is to enable pedestrians with disabilities to access the site safely on foot or in a wheelchair/mobility scooter and it will also ensure that residents have a shorter walking distance from the parking

		<p>area on this site to their front doors. The low level fence is to ensure that there is no vehicular access from the parking area across the footpath because as stated by the Leader of the Council in his letter to you the Highways Authority confirm that, "There is no historic/current right of way for people to drive across the pathway".</p> <p>It has not been found that any member of staff has acted unprofessionally or deliberately provided false or misleading information. The Council has fully considered all the concerns and complaints raised by residents, from the two petitions, various discussions with representative Ward Members and communication from Slough Barristers Chambers in order to reach this conclusion.</p> <p>I trust that once the works are completed, residents will appreciate the aesthetic improvement of the area which is likely to be reflected in the market value of the properties.</p>
<p>19-12 - Tamarisk Way – Pest Control Issues</p>	<p>24</p>	<p>6th September, 2019</p> <p>Through your petition and covering letter you have raised several issues that are managed by the Housing department but carried out via the Council's contractors Dial A Pest. I hope that the following is a reasonable response to those issues raised.</p> <p>You have asked for Slough Borough Council to fund a repeat of the treatment done over six months ago. You have also expressed high cost of the treatment and the cost to residents in replacement soft furnishings as part of the eradication process. You have stated in the petition that the Council will not be doing any more to eradicate the problem telling residents to pay for the treatment.</p> <p><u>Previous Treatment</u></p> <p>As part of a welfare visit over treatment for another pest infestation it became apparent that several flats shared an infestation of bed bugs together they formed a heavy infestation. Because of the vulnerability of some of the residents along with the extent of the number of flats that had been found with bed bugs it was decided that Housing would fund and organise a block treatment. Part of that treatment was to educate all of those who had bedbugs on how they transfer from property to property via people's clothing, the longer the time spent in an infected</p>

		<p>property the greater the chance of transfer. The time it took to commence this treatment was partly due to the investigation into friends properties away from Tamarisk Way so that we could give the best chance of a successful treatment. The treatment also included availability of a laundry service to again ensure the best chance of success.</p> <p><u>Post Treatment</u> Both Dial-a-pest and Housing are confident that the treatment was as successful as it could be, however within the period following one property was re-treated where individuals who were sofa surfing had been staying. A series of completion visits were carried out February 2019 where the treatment was signed off as complete. Advice was given to all tenants that if pests return that the course of action they need to take is the same as any other residents and to contact the Councils pest controller. We advised that if the council had to enforce action then the residents would be recharged for any treatment.</p> <p><u>The Way Forward</u> The Council are not responsible for any pest infestation however we do through our arrangements with our pest control contractor make it less onerous for residents to pay and eradicate pests. Residents that have bed bugs should call dial-a-pest on 03444 828 32 for treatment of typical 2 bedroom house: £50 (£25 with discount). To ensure that this information is passed on and acted upon we will carry out visits over the next two weeks.</p> <p>We thank you for your patience at this time and apologise that this information was not available when you originally raised the request. Thank you for your co-operation in going forward and we appreciate your help in this matter.</p>
<p>19-13 - Nuisance Parking on Stirling Road</p>	<p>85</p>	<p>9th September, 2019 Thank you for your petition in which you have requested parking restrictions to be implemented on Stirling Road. You have asked for these to apply Monday-Sunday 10pm-5am, to eradicate the obstructive parking that is currently taking place by HGVs.</p> <p>I can confirm we could consider a scheme for this location, however our contracted enforcement times are Monday- Saturday 8am-9pm and every other</p>

		<p>Sunday 10am-4pm and therefore we would not be able to enforce the scheme you have proposed as this would fall outside of these hours. As a result, I do not feel this scheme would achieve the desired outcome.</p> <p>I apologise that I have not been able to assist on this occasion.</p>
19-14 - St Johns Road - Request for Parking Permits	100	<p>8th October, 2019</p> <p>Thank you for the attached petition.</p> <p>I can confirm I have added this request onto the waiting restrictions request list 2019-2020 for consideration. This list consists of 60 locations and I hope to be in a position to start working on this scheme in the next few months. As lead petitioner I will ensure you are kept informed once I have any updates on this matter.</p> <p>If you have any questions in the meantime then please do not hesitate to contact me.</p>
19-15 - Parking Issues at Grace Court	17	<p>21st October, 2019</p> <p>Thank you for submitting the attached petition.</p> <p>I can confirm Grace Court is already on the waiting restrictions request list 2019-2020 to be considered for double yellow lines. This list has now closed and I hope to be in a position to start reviewing this in the New Year. Unfortunately due to commitments with other schemes we cannot look at this any sooner but I will ensure you are informed as soon as I have any updates on this.</p>
19-16 - Handling of Parking Scheme - College Avenue	36	<p>22nd October, 2019</p> <p>Thank you for the attached petition.</p> <p>As discussed previously, due to the number of complaints received we have made a decision to prioritise this scheme. We are in the process of trying to arrange a meeting with your ward councillors this week to discuss an alternative scheme and will be in touch with all the residents as soon as we have any further information on this matter.</p> <p>If you have any questions regarding this in the meantime then please do not hesitate to contact me.</p>

<p>19-17 - Everard Avenue Waiting and Parking Restrictions</p>	<p>10</p>	<p>24th October, 2019 I am writing to you in response to your petition regarding the proposal to amend the parking restrictions on Everard Avenue.</p> <p>The consultation you are referring to started on 25th January 2019 and ended Thursday 14th February 2019. We were only accepting representations to the proposal during this period. As this time period has elapsed and we received limited representations, we proceeded with the proposal scheme, completed the legal order and the restrictions should now be amended on street.</p> <p>Whilst as residents you feel the amended restrictions will reduce parking your visitors, we proposed this scheme after assessing the usage of all the pay and display machines in the Borough. As a few locations, of which Everard Avenue was one, were showing to have low usage it was apparent that the pay and display element of the previous restriction wasn't being utilised much.</p> <p>As part of a residents permit scheme, residents can purchase visitors vouchers and therefore this is what you would need to use if your visitors would now like to park in these bays.</p> <p>Finally I have taken note of your comments regarding the error on the plan, please accept my apologies for this.</p> <p>I hope this information helps however if you have any further questions then please do not hesitate to contact me.</p>
<p>19-18 - Parking Issues on Hampshire Avenue</p>	<p>16</p>	<p>21st November, 2019 Thank you for submitting the attached petition. I can confirm I have added Hampshire Avenue and Ely Avenue to the Forward Plan to be considered for parking restrictions e.g. a residents permit scheme or single yellow line. Unfortunately due to commitments with other schemes, we are unable to consider this request any sooner. I have also noted your request for a one way system which we will look into at the same time. As lead petitioner I will ensure you are kept informed as soon as I have any updates on this scheme.</p>

		If you have any further questions in the interim period then please do not hesitate to contact me.
19-19 - Petition - Coftards Garages	12	<p>6th December, 2019</p> <p>Regarding the future use of the garage site, the intention is to demolish the existing garages in preparation for the proposed development on that site. In the meantime, the process is also underway to find alternative garages for existing garage licence holders and once all the garages are void, the site will be secured to minimise unauthorised access to it. This process is likely to be completed early in the 2020 new year.</p> <p>Residents will be kept informed as more information is available to be communicated.</p>
19-20 - Petition Against Greenside Development	77	<p>23rd December, 2019</p> <p>All proposed developments are designed according to Planning guidelines for each area. Proposals submitted are also always subject to Planning Approval. The planning application for this development will take into consideration the need for housing and the impact on the existing community. Residents will have an opportunity to make known their objections to the application as soon as it is published on the Planning Portal.</p> <p>In the meantime, the concerns that you have raised in the petition have been noted and have been brought to the attention of the project leaders for this development. The future use of this piece of land will be reviewed and a fresh assessment made prior to the final decision being reached.</p> <p>We acknowledge the urgency of the matter and the depth of the impact it has so far had on the community. We will therefore endeavor to reach a decision as quickly as possible and communicate it to you early in the New Year. We appreciate your patience in this matter and if you have any further enquiries, please do not hesitate to contact us.</p>
20-01 - Petition - Abolish Double Yellow Lines - Finefield Walk	32	<p>6th February, 2020</p> <p>Thank you for submitting the attached petition.</p> <p>As this scheme has been introduced under an experimental order, the first 6</p>

		<p>months is the consultation period and therefore I can confirm I have logged this petition as a representation to this scheme. After this period has elapsed all representations received will be analysed and we then have up to 12 months to make a decision on our next steps. As lead petitioner I will ensure you are informed of the decision.</p> <p>If you have any further queries regarding this scheme in the meantime then please do not hesitate to contact me.</p>
<p>20-02 - Parking Issues – Farnham Road</p>	<p>19</p>	<p>6th April, 2020</p> <p>Thank you for submitting the attached petition.</p> <p>As discussed on the phone, if you and your neighbours are struggling to find parking this would primarily be an issue to take up with your management company as it is their responsibility to ensure you have sufficient parking. However I have taken note of your suggestion to also review the parking restrictions at this location and I can confirm we are currently reviewing our processes in terms of the delivery of parking schemes.</p> <p>A report has been prepared to get some direction on this matter however given the current position with Covid 19, there will naturally be a delay with this process as we not classed as a critical service and we will be in touch with all your ward councillors as soon as we have any updates on this.</p>

ePetition Title	Signatures	Date Responded / Response
<p>Demand that Slough joins the Voter ID scheme immediately</p>	<p>62</p>	<p>23rd October, 2019</p> <p>I am writing to respond to your e petition which was signed by 62 people and called on the Council to take part in Voter ID Pilots for the next elections held in Slough.</p> <p>The Council has been advised that there are no more Government voter ID pilots being run following those run by Returning Officers as part of the 2018 and 2019 elections and the Council would therefore unable to volunteer to be a pilot authority. You may be aware that the Council did take part in a postal voter information pilot as part of the 2018 Local Elections - the Pilot contained measures to strengthen the integrity of the postal vote system, help tackle fraud, and improve voter confidence.</p>
<p>Petition to Reject the Planning Application to redevelop The Former Willow Tree site</p>	<p>412</p>	<p>7th April, 2020</p> <p>I am writing in response to the e-petition by Langley residents which ran from 11th November to 9th December 2019. Please accept my apologies for the delay in providing this formal response.</p> <p>I comment as follows on key issues raised in the e-petition:</p> <p>(i) Living conditions of nearby residents including overlooking of neighbouring and adjacent properties, which is detrimental to the amenities enjoyed by the neighbouring occupiers:</p> <p>Following our discussion when we met on 7th February, we requested amendments and further information to address this issue. Plans with minor amendments and clarification of the landscaping scheme were subsequently provided, which we consider did not overcome this issue and we have therefore requested further amendments. I would expect that we will reconsult on any amended drawings that are provided.</p> <p>(ii) Character and appearance, including not be being in keeping with the scale of existing houses on Alderbury Road:</p> <p>While continuing to consider this aspect of the scheme, we have also asked the applicant to provide some amendments to the design of the building, which in our view would improve the way that the building would fit into the surrounding area.</p> <p>(iii) Traffic congestion and car parking:</p> <p>The applicant has provided additional information on highways issues, which is</p>

		<p>currently being reviewed by our Highways Officer.</p> <p>(iv) Air pollution</p> <p>The Council's Air Quality & Environmental Noise Technical Officer has commented on the application and requested appropriate conditions, in the event that the application is granted planning permission.</p> <p>As noted above, we are awaiting amended drawings and these will be the subject of a re-consultation when they are received. We will also write to you ahead of any Planning Committee meeting at which the application would be considered, to notify you of the meeting. Please note that the Council is currently reviewing meeting arrangements in view of the current coronavirus emergency measures being taken by the government. It is possible that public meetings will be held remotely, and further details will be provided on our website in due course.</p>
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